

APPLICANT GUIDE DBS PORTAL

You must use a PC or Laptop ONLY to complete the application form

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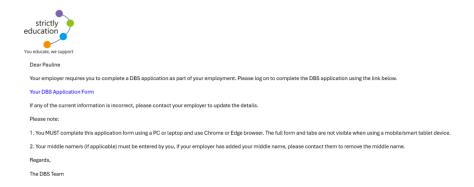
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STEP 1. Accessing the System

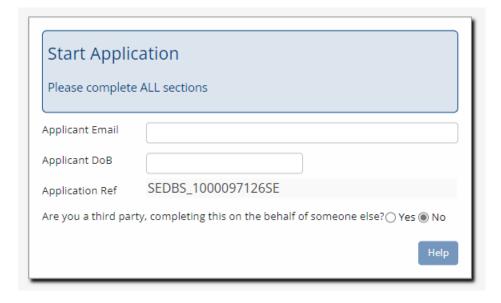
Please note you MUST complete this application form using a PC or laptop and use Chrome or Edge browser. The portal does not work effectively when using a mobile/smart tablet device.

You will receive an email as per below. The email contains a link, please click on the link to access the portal.



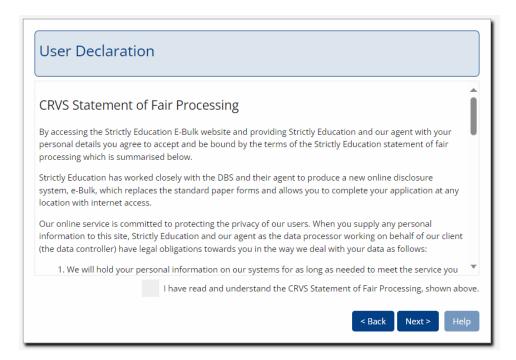
DO NOT USE A MOBILE DEVICE/SMART TABLET DEVICE

You must now log in using the email address and your date of birth.

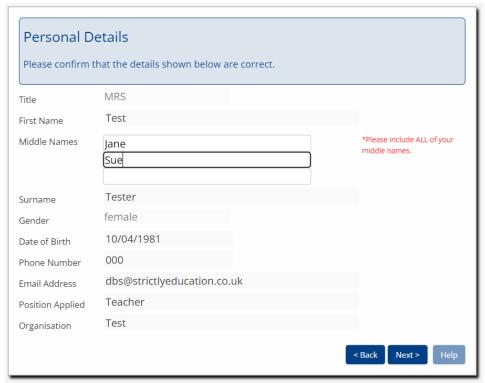


If you have asked a third party to complete the DBS on your behalf, the portal will ask for the third party's details and confirmation you as the applicant have given your consent for them to complete on your behalf. A copy of the proof of consent must be sent to your Employer, which will be filed on your records.

You will be asked to read and agree to the CRVS Statement of Fair Processing, read through, tick the box and click next.



Once logged in, you will see the personal details your Employer has entered for you. If any of these are incorrect, please notify your Employer immediately. Only the Employer can amend these details.



Ensure that you enter your middle name/s on separate tabs, if you do not have a middle name leave BLANK.

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Once you have entered all the remaining details press next, the application will then take you through a series of questions.

STEP 2. Name History

This section only applies to anyone known by a different name throughout their life. If you have had the same name since birth, simply select no, you will then proceed to step 3. If you select yes the following box will appear:



You must declare ALL previous names since birth* in chronological order, if you don't the application will be withdrawn by the DBS. This will delay the process and a new application will need to be completed at an additional cost.

*The DBS will check previous applications made via other organisations and will withdraw applications if the information provided is different.

STEP 3. Address History

You must provide five years address histroy. Simply add the address by clicking add and an address form will appear as below.



Ensure you have the dates the correct way round.

Once the address history bar is fully green you will be able to move to the next stage.

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STEP 4. Additional Information

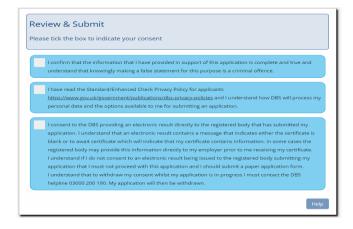
Please complete all the information on this page. If you have changed your nationality, please select yes and disclose your new nationality.



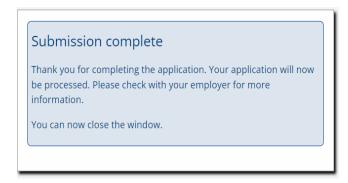
You must confirm if you have any convictions, cautions, reprimands or final warnings. Please ensure you make your Employer aware if your anser is 'Yes' to this question.

STEP 5. Submission

Please ensure you review and consent to the following, once read simply tick the box and click the submit icon.



The following box will appear confirming the submission is complete



STEP 6. ID Documents

The next step is to take your ID to your Employer for ID verification. For information on the types of ID you can use please see the link below:

Accepted Identity Documents

https://www.gov.uk/government/publications/dbs-identity-checking-guidelines/id-checking-guidelines-for-standardenhanced-dbs-check-applications-from-22-april-2025#document-lists

Once your Employer has uploaded the ID details your application will be submitted the DBS for processing. The certificate will be posted to your current address, you must take the certificate to your Employer for them to view it. Please note if you move address whilst your application is being processed, you must forward all your mail to your new address, as the DBS is unable to change

Please note if you are not able to provide the required combination and/or number of documents, your employee will request additional ID documents which will have to be validated.

STEP 7. Update Service

You may want to consider signing up for the update service, please see details here <u>DBS Update</u> <u>Service</u>